

# Linden Primary School | Keeping Children Safe

## Internet Safety

The Web Filtering service (Netsweeper), provides safe, filtered and logged web access for both staff and students for the school's broadband connection. This service is an integral feature of our Broadband and Online Service Bundle.

It provides Linden Primary School with the piece of mind that all filtering services are managed in the correct manner and all stake holders are kept safe. The service includes:

- Education focused web filtering
- Different filtering policies based on username, group membership or IP range
- Local control to allow the school to manage which websites and categories of websites it wishes to allow or block.
- Monitoring and reporting on web access
- Meets the DfE recommendations for web filtering to protect pupils online and the standards for schools' web filtering set by the UK Safe Internet centre.
- Illegal content (as listed on the Internet watch Foundation) remains blocked at all times and access cannot be over-ridden by school staff

## What are the benefits?

- The school are able to request granular filtering themselves based on their own classroom or user needs.
- The School do not require any filtering equipment to be installed in school with this service
- Assists schools in fulfilling their safeguarding duties through the use of monitoring and reports

## Web Filtering

- The filtering service is centrally hosted and managed, in addition to being locally managed. It provides safe internet access for the school managing all web traffic from Primaryworlds broadband connected schools, Netsweeper Filtering blocks all sites on the Internet Watch Foundation (IWF) CAIC list.
- Netsweeper filtering implements the Home Office Terrorism Block list managing all web traffic for all connected schools, Netsweeper Filtering blocks all sites on the Internet Watch Foundation (IWF) CAIC list. Netsweeper filtering implements the Home Office Terrorism Block list

## Global Filtering (All schools –default setting)

Primaryworld have initially assigned a default filtering set based on school type (Nursery/Primary/Secondary etc.), which should meet most schools' needs. The school can then choose to tailor this to the individual requirements.

The Netsweeper system features categories where there is an "Enforced Block" (these categories cannot be overridden by schools in the local settings). These are as follows:

- Pornography
- Child Sexual Abuse
- Criminal Skills
- Extreme
- Hate Speech
- Weapons
- Viruses
- Child Erotica
- Gambling
- Intimate Apparel
- Marijuana
- Substance Abuse
- Malformed URL
- Copyright Infringement
- Malicious Web Obfuscation
- Malware
- Phishing
- Web Proxy

Custom Report: This report has been created to give you more freedom to create custom reports. You are able to use this to create the own report along with customising most of the settings.

- Suspicious Search Report: This report lists all of the search queries which are identified by our Suspicious Search Keywords Shared List.
- User Inspection Report: This report shows all traffic from a particular User, this can be used to further investigate if a User has been highlighted as attempting to access content.
- Custom Report: This report has been created to give you more freedom to create custom reports. You are able to use this to create the own report along with customising most of the settings.

## Reporting and Alerting Capabilities

Primaryworld can configure and schedule reports of internet usage. These can be exported for further analysis e.g.

- Search Query Report: This report lists all of the search queries from the site, this will list things like Google searches.

- Prevent Report – Websites: This report lists all of the websites which have been accessed which would fall under a Category which is contained within UK Prevent.
- Suspicious Search Report: This report lists all of the search queries which are identified by our Suspicious Search Keywords Shared List.
- Suspicious Search Report: This report lists all of the search queries which are identified by our Suspicious Search Keywords Shared List.
- User Inspection Report: This report shows all traffic from a particular User, this can be used to further investigate if a User has been highlighted as attempting to access content.
- Custom Report: This report has been created to give you more freedom to create custom reports. You are able to use this to create the own report along with customising most of the settings.

## Filtering

- The service gives the school more flexibility when setting filtering to suit their needs. The school has the ability to request to block or unblock individual websites or categories.
- Filtering can be based on IP address ranges, individual IP addresses or by using directory services such as active directory.
- Certain websites, including illegal sites or categories of websites classed as inappropriate by the Netsweeper Filtering service, are blocked at a global level, ensuring protection for pupils and staff. All other categories are available for the school to select as either allow or block.
- This service may require the technical support staff to configure services locally. In view of the levels of flexibility offered with the Web Filtering service, the school has full responsibility for managing access to websites and to ensure that staff, pupils and guests can only access appropriate content using either a school device or personal device on the network.

## Managed Service

This is a centrally managed service with management of filtering and reporting.

- Primaryworld manages all central filtering infrastructure for schools including future investment, upgrades and supplier management.
- Filters both HTTP and HTTPS (with appropriate certificate) web traffic, ensuring that pupils are protected.
- Traffic to/from certain sites such as NHS and financial services will not be decrypted by default.

## As an extra measure:

The school are currently looking at on-site monitoring software this can be an extra instrument in our safeguarding toolbox: for instance, the Keyword and Phrase Monitoring feature provides you with an insight into what pupils are typing or searching for – and even tracks the applications used for extra context. Severity levels allocated to safeguarding keywords dictate the outcome on matching: from a simple recording of the activity in the system, through to an instant alert or screen capture. Additional details of the triggered event can also be viewed, such as the pupil's logon ID, the PC used and the time it was triggered.

The school can then print, save, email or take a screen grab of the results to forward to a colleague to

follow up on – or, alternatively, if not a real concern, simply mark the event as a false alarm.

The triggered keywords and phrases within all of the safeguarding categories can also be displayed as a word count. This provides further insight into what safeguarding issues are trending at your school, enabling you to monitor and intervene where needed, even drilling down to see trends by year group for any given period of time.

The Report a Concern tool also allows students to proactively report an issue to a nominated member of staff, encouraging dialogue when support is needed. Concerns, supporting documents and history of steps are all securely recorded. The software includes all the reports and evidence to demonstrate on inspection the effectiveness of your safeguarding and Prevent policies





To safeguard the whole school community, we also provide the following:

- Staff safeguard training
- Staff filtering rules in place
- Pupils e-safety training
- e-safety training for parents


It is important to recognise that no filtering systems can be 100% effective and needs to be supported with good teaching and learning practice and effective supervision.

## Filter Test Results for Linden Primary School

Tests were performed at 07/09/2023 14:08

Your Connection			Results Overview			
<b>Type</b> Schools	<b>Organisation</b> Linden Primary School	<b>Postcode</b> LE5 6AD				
<b>IP Address</b> 159.242.69.74	<b>Filtering Provider</b> Netsweeper	<b>Network</b> ASPIRE01	<b>Child Sexual Abuse Content</b>	<b>Terrorism Content</b>	<b>Adult Content</b>	<b>Offensive Language</b>
<b>Reputation</b> Excellent						

### Child Sexual Abuse Content

	Description	Results & Recommendations
 <b>Blocked</b>	Tests whether you are blocking websites on the IWF Child Abuse Content URL list.	It appears that your filtering solution includes the IWF URL Filter list, blocking access to Child Sexual Abuse content online

## Terrorism Content



**Blocked**

### Description

Tests whether you are blocking websites on the Counter-Terrorism Internet Referral Unit list (CTIRU).

### Results & Recommendations

It appears that your filtering solution includes the Counter-Terrorism Internet Referral Unit (CTIRU) URL filter list, blocking access to unlawful terrorist content online

## Adult Content



**Blocked**

### Description

Test whether your Internet filter blocks access to pornography websites

### Results & Recommendations

It appears that your filtering solution includes blocking for online pornography

## Offensive Language



**Blocked**

### Description

Accesses a page containing offensive language to test if your filtering software blocks it

### Results & Recommendations

It appears that your filtering solution includes blocking for offensive language

## Filter Test History for 159.242.69.74

